Change Address - Fragile Removals

Canonical: https://www.fragileremovals.com.au/change-address/

Details:

There are quite a lot of things to organise before you move house, including making sure your new address is updated with all the organisations that need it.

Our change of address checklist gives you one place to work through the main government services, utilities, financial providers, insurers, memberships, and other accounts that may still have your old details.

Australia Post mail redirection can provide a useful backup while you make these changes, but it is a temporary paid service rather than a replacement for updating your details directly.

Change of address checklist for moving house

Some organisations need your new details before moving day, while others can be updated once you have moved. Rather than trying to change everything at once, work through your address update checklist in stages.

Before moving day

Start with services where the move affects an account, delivery, connection, or cover rather than simply changing a mailing address:

electricity and gas providers

water provider, where the account is in your name

internet and home phone

home and contents insurance

landlord or property manager if you are renting

school, childcare, TAFE, or university

employer

regular home deliveries and subscription services

Australia Post mail redirection, if you want to use it

If you are still organising the rest of the move, keep this list alongside our moving house checklist so address changes do not get lost among packing, cleaning, and moving-day jobs.

Around or shortly after the move

Once your new address is confirmed, work through:

myGov and relevant linked government services

Australian Electoral Commission

driver licence and vehicle registration

banks and credit card providers

superannuation funds

insurance providers

healthcare providers

local council records

pet registration and microchip records

memberships and loyalty programs

shopping and delivery accounts

family and friends

Not every item will apply to every household, but this gives you a practical starting point for your own address change checklist.

Government services and official records

Government records are particularly important because changing your address with one agency does not necessarily update it everywhere.

myGov and linked services

You can update your address in your myGov account .

After updating your myGov contact details, you can choose to send them to certain linked services. These currently include:

Australian Taxation Office (ATO)

Centrelink

Medicare

State Revenue Office Victoria

Workforce Australia

Only linked services that support the feature will receive the update, so check the services you use rather than assuming one myGov change has covered every government record.

You may also need to update other government services separately depending on your circumstances, such as Child Support, Department of Veterans' Affairs, My Aged Care, or NDIS-related records.

Australian Electoral Commission

If you have moved permanently, your electoral enrolment may also need to change.

The Australian Electoral Commission allows you to update your enrolment at the new address once you have lived there for at least one month.

Updating your enrolment through the AEC covers your details for federal elections and relevant state, territory, and local government elections, although the AEC itself runs federal electoral events.

Driver licence and vehicle registration

Driver licences and vehicle registrations are managed by individual states and territories, so there is no single national address-change process.

If you are remaining in the same state or territory, you will generally need to update the address attached to your licence and vehicle records.

An interstate move may involve more than changing an address. Check the rules in your new state or territory to find out whether your licence or registration needs to be transferred.

Remember to check records for:

cars

motorcycles

trailers

caravans

boats and other registered vessels

Your vehicle's garaging address may also need to be updated separately.

State and territory address changes

A change of address checklist for Australia cannot be completely identical for every household because many licences, concessions, registrations, and permits are administered at state, territory, or council level.

Along with your driver licence and vehicle registration, check whether any of the following apply to you:

Record or service	What to check
Toll account or road tag	Update your address, vehicle details, and billing information with the relevant toll provider
Seniors and concession cards	Check whether your state or territory requires a separate update
Public transport accounts	Update registered travel cards and concession details where applicable
Working with Children or worker screening	Check the authority that issued your clearance
Trade and occupational licences	Update any licence or registration that records your residential or mailing address
Boat and vessel records	Check the relevant transport or maritime authority
Recreational licences	Fishing, hunting, firearms, or other regulated licences may have their own change-of-details process
Pet registrations	Check your council and any state or territory animal-registration requirements

This becomes especially important when moving interstate. A record issued in your old state or territory may need to be transferred, replaced, or updated through a different authority rather than simply given a new address.

Banks, finance, and superannuation

Banks and financial providers should have your current residential and mailing details even if most of your communication is electronic.

Your list of address changes when moving house may include:

banks and credit unions

credit card providers

mortgage or home loan providers

personal and vehicle finance

superannuation funds

share registries

investment platforms

accountants

financial advisers

If you have several products with the same financial institution, check that changing your profile updates all of them.

It is also worth reviewing saved billing addresses while you are logged in. An account may use your new contact address while an older card or payment method still carries your previous one.

Insurance providers

A house move can affect more than where an insurer sends correspondence, so tell your insurer you are moving rather than treating it as an ordinary mailing-address update.

Depending on what you hold, check:

home insurance

contents insurance

car and motorcycle insurance

private health insurance

life insurance

income protection

pet insurance

travel insurance

For home and contents cover in particular, confirm when cover at the old property ends and what needs to happen for the new property. Do not assume changing your postal address automatically makes the required change to the policy.

Electricity, gas, water, and internet

Utilities usually need to be organised before the move because you may need to close an account at one property and connect or transfer a service at another.

Check:

electricity

gas

water, where you hold the account

internet and NBN services

home phone

mobile billing details

security or alarm monitoring

solar or energy accounts

For electricity, our guide to connecting electricity to your new home covers the moving process in more detail.

Make sure you know the final service date at the property you are leaving and the connection date at the new home.

Employer, education, and childcare

Update your residential or postal address with your employer so payroll, tax, superannuation, and employment records remain current.

Depending on your household, you may also need to notify:

school

childcare or kindergarten

before- and after-school care

TAFE

university

tutoring services

sports clubs

music or other regular activities

Where the move means changing school or childcare provider, there may also be enrolment or record-transfer requirements to organise.

Healthcare providers

Updating Medicare does not automatically mean every doctor, dentist, or other healthcare provider has your new address.

Check the services your household uses, such as:

GP or medical clinic

dentist

specialists

physiotherapist

optometrist

pharmacy

allied health providers

regular care or support providers

If the move takes you far enough away that you need new healthcare providers, ask what is required to transfer relevant records.

Pets and animals

Pets can create several separate address changes.

Depending on where you live and the type of animal you have, check:

council pet registration

microchip registry

veterinary clinic

pet insurer

boarding or daycare service

groomer

regular food or medication deliveries

Council and animal-registration requirements differ around Australia, particularly when moving between council areas or interstate.

Shopping, deliveries, subscriptions, and memberships

Digital accounts are some of the easiest address changes to forget because you may rarely receive physical mail from them.

Review accounts for:

online retailers

supermarket delivery

meal kits

food delivery apps

newspaper and magazine subscriptions

subscription boxes

gyms and health clubs

loyalty and rewards programs

frequent flyer accounts

sporting and social clubs

professional associations

charities

Remove your old home from saved delivery addresses where possible. Otherwise, it is surprisingly easy to select an old address at checkout months after moving.

Australia Post mail redirection

Australia Post mail redirection can help catch correspondence from organisations you have not yet updated.

Personal mail can currently be redirected within Australia for 1, 3, 6, or 12 months. You can arrange this through Australia Post .

Treat redirection as a safety net rather than the final step in changing your address when moving house. Whenever redirected mail reaches you, check whether the sender still needs your new address.

This can be particularly useful for annual statements, renewals, memberships, or services you may not remember during the first few weeks after moving.

How to find address changes you have forgotten

Even a detailed change of address checklist cannot know every organisation you deal with. Your own records are often the quickest way to find the remaining gaps.

Check recent transactions

Go through a few months of bank and credit card transactions. Recurring payments can reveal insurers, memberships, subscriptions, charities, and services you have forgotten to add to your list.

Search your email

Search for terms such as:

invoice

statement

renewal

policy

delivery

order

subscription

membership

This often turns up accounts that still hold your address but may only contact you occasionally.

Review saved delivery addresses

Open the shopping and delivery accounts you use most often and check the saved addresses rather than waiting until your next purchase.

Removing an old address is safer than relying on yourself to spot it every time you order something.

Keep your address update checklist for a while

Do not throw the list away as soon as moving day is over.

An annual renewal, redirected letter, forgotten membership, or rarely used account may expose another address that still needs changing. Keep the checklist handy until you are confident the important records have been updated.

Moving interstate?

Changing address is only one part of an interstate move. Licences, vehicle registration, utilities, council records, and some state-issued permits may need more than a simple contact-detail update once you cross a state or territory border.

If you are planning a move between states, see our Interstate Removals information for the moving side of the process, and check the relevant government authorities in your destination state or territory for any records that need to be transferred.

What Australia Post mail redirection costs

Australia Post publishes redirection as a fixed-term paid service. As at 6 November 2026 its personal rates within Australia are $40.50 for up to one month, $81 for three months, $121.50 for six months and $202.50 for twelve. A concession rate applies if you hold an eligible concession card, at $24.30 for one month and $121.50 for twelve. You can list up to six names on one application, and Australia Post asks you to allow up to three business days for the service to start, so lodge it before the keys change hands

rather than after. A street address and a post office box need separate applications. Australia Post has also advised a retail price revision from 1 July 2026 , so confirm the current rate when you apply.

Redirection at no charge in particular circumstances

Australia Post states that free mail redirection may be available to people affected by family and domestic violence or a natural disaster, and to those managing a deceased estate. If any of those apply to your move, ask about it before paying the standard rate. We cannot assess eligibility for you — that decision sits with Australia Post, and the application is made directly with them.

Keep a record of confirmations

Work through the organisations that actually hold your details, and keep the confirmation or reference for each update. If a change does not appear to have taken effect, return to that organisation’s official account or contact channel. Read the moving house checklist for the wider move and contact us for changes to your removal booking.

Does updating myGov change my address everywhere?

No. A myGov account does not update every organisation that holds your details. Check each linked service through its own process and separately review employers, banks, insurers, utilities, schools, healthcare providers and other accounts. Some organisations hold more than one address, such as residential, postal, billing or delivery details, so verify the relevant fields and products. Keep confirmation of each change. For an interstate move, some registrations or licences may need a transfer or another process through the destination authority rather than a simple contact-address edit.

How can I find organisations I have missed?

Use your own records to supplement the checklist. Review several months of bank and card transactions for recurring subscriptions, insurance, memberships and services. Search email for statements, invoices, renewals, deliveries and policy messages, and check saved addresses in shopping and delivery accounts. Redirected mail can reveal organisations you missed, but redirection does not update the sender's records. Keep the list after moving day so annual renewals and rarely used accounts can be corrected when they appear, recording confirmations through each organisation's official channel.

Is changing an address enough to move utilities and insurance?

Not necessarily. Electricity, gas and internet may need an end date at the old property and a connection or transfer at the new one, rather than only a billing-address change. Tell an insurer that you are moving and confirm the arrangements for the relevant property or goods instead of assuming a postal edit changes the policy. Keep service dates and confirmations together with the moving plan. The electricity guide explains the connection questions, while each provider must confirm the process for your own account.

Which address records are easy to overlook when moving interstate?

Check records administered by your old state, territory or council, including licences, vehicle or vessel registrations, permits, concessions and pet registration. Ask the appropriate destination authority whether an update, transfer or replacement is needed rather than applying one national rule. Also

review toll and transport accounts, microchip details, worker clearances and professional registrations where relevant. Keep those administrative tasks separate from notifying the removalist: the moving booking does not update government or provider records on your behalf.

How do you keep your address update checklist for a while?

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How do you keep a record of confirmations?

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Does your electoral enrolment need updating after a permanent move?

If you have moved permanently, your electoral enrolment may also need to change. The Australian Electoral Commission allows you to update your enrolment at the new address once you have lived there for at least one month. Updating your enrolment through the AEC covers your details for federal elections and relevant state, territory, and local government elections, although the AEC itself runs federal electoral events.

How do you update a driver licence and vehicle registration after moving?

Driver licences and vehicle registrations are managed by individual states and territories, so there is no single national address-change process. If you are remaining in the same state or territory, you will generally need to update the address attached to your licence and vehicle records.

What does Australia Post mail redirection help with?

Australia Post mail redirection can help catch correspondence from organisations you have not yet updated. Personal mail can currently be redirected within Australia for 1, 3, 6, or 12 months. You can arrange this through Australia Post. Treat redirection as a safety net rather than the final step in changing your address when moving house. <!--

Which address changes need doing before moving day?

Some organisations need your new details before moving day, while others can be updated once you have moved. Rather than trying to change everything at once, work through your address update checklist in stages.

What does Australia Post charge for mail redirection?

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Can mail redirection be free in some circumstances?

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