

ADF Removalists | Fragile Removals

Canonical: <https://www.fragileremovals.com.au/business-relocation/adf-removalists/>

Details:

We help ADF personnel and their households organise local and interstate moves, packing and storage. Tell us your posting dates, both addresses and the services you need so we can plan collection and delivery around your household.

Plan the move around your posting

Your duty-reporting date may be different from the day your household goods can arrive. Confirm who will be present at collection and delivery and who can approve a change if one family member is already at the new posting. Keep documents, medication, chargers and daily essentials outside the main load.

If the new property is not ready, discuss storage before choosing a delivery date. For a short-notice posting, call 1800 500 584 with your timeframe so we can check availability.

Choose the services you need

Local moves: loading, transport and furniture placement for a same-city or nearby relocation.

Interstate moves: discuss routes between Sydney, Melbourne, Brisbane, Perth, Cairns, Canberra, Darwin, Adelaide and regional destinations. Give us the actual addresses and dates to confirm your interstate route .

Storage between postings: arrange short-term or long-term storage when collection and delivery dates do not align. Confirm the facility, access, handling and return delivery.

Packing and unpacking: choose a full pack or help with selected belongings, and agree materials, labelling and unpacking tasks.

Specialist-item transport: identify pianos, gym equipment, oversized furniture and other items needing a separate handling plan.

Ask about current ADF offers

When requesting a quote, tell us whether you are a serving member, Reservist, Defence Civilian or retired ADF member. Ask us to confirm any current offer, the evidence required for your circumstances, eligible services and the final price. If identification is needed, confirm how to provide it securely before sending documents.

Have any accepted discount shown alongside the service subtotal and final amount. Confirm validity, exclusions and whether it can be combined with another promotion. A discount does not reserve a moving date or establish Defence reimbursement.

Defence and DHA documentation

If your move involves Defence Housing Australia or Defence reimbursement, tell us at the quoting stage and provide the required quotation or invoice format. Confirm supplier approval, the authorised

scope and reimbursement arrangements with the relevant Defence or DHA contact before booking. We can discuss the moving plan and documentation requirements without treating a removal quote as funding or supplier approval.

Prepare the inventory and access

List furniture, appliances, cartons and stored belongings room by room. Mark items travelling separately or needing special care. Describe stairs, lifts, narrow turns, truck parking and carry distances at both addresses. Include packing, dismantling, reassembly or storage you want priced.

Agree who prepares appliances and specialist equipment, and follow the manufacturer's instructions. Keep one current inventory and update us if the load, dates, access or required work changes.

Confirm your quote and responsibilities

Review labour, travel, materials, storage and optional work in the written quote. Confirm collection and delivery windows, who handles each stage and who can approve changes. Request written confirmation of any insurance arrangement for your goods and read the policy's exclusions, excess and claims process; our insurance checklist explains the documents to check.

If a handover is delayed, contact us to agree revised timing, storage or redelivery and any price effect. At delivery, confirm placement and booked setup tasks, then raise any concern through the process in your booking documents.

Request a detailed quote, compare business relocation services or see emergency-services moves for another personnel relocation.

How can retired ADF personnel check offer eligibility?

Tell us that you are retired ADF personnel when requesting a quote. Ask whether a current offer applies, what proof of prior service is accepted, which services qualify and the final price. Confirm the evidence and terms before booking rather than assuming eligibility from an earlier promotion.

Does the discount mean Defence will reimburse my move?

No. A moving discount and Defence or employer reimbursement are separate decisions. Check supplier approval, authorised expenses, quotation requirements and the approval process with your Defence, DHA or employer contact before committing. Tell us about the required invoice format, and distinguish reimbursable services from personal extras.

For an ADF household relocation, what should the quote specify?

Include the inventory, addresses, collection and delivery windows, access, packing, storage and specialist items. Show labour, travel, materials and optional work separately, with any accepted discount and the final amount. Identify the contacts at both properties and any Defence or DHA documentation requirements. Obtain a revised quote if the scope or dates change.

For an ADF household relocation, what if the premises or equipment are not ready on the planned date?

Tell us which dependency has changed, such as an unavailable home, delayed handover or an item not ready for transport. Discuss revised collection, delivery or storage separately from your

duty-reporting date. Keep essentials accessible and confirm any additional handling, storage, redelivery or price changes in writing.

How do I check which services an ADF offer covers?

Ask us to confirm the services eligible for any current ADF offer before booking. Give us the local or interstate route, packing, storage and other work you need, then have the accepted discount and final total recorded on the quote. Check exclusions, validity and interaction with other promotions.

How can we organise a move when one family member is already at the new posting?

Nominate the person present at collection, the person receiving delivery and the contact authorised to approve changes. Give each the same current inventory and written scope. Agree who prepares the household, what packing assistance is needed and which documents or essentials remain with the family. Discuss the availability of the new property separately from work commitments and arrange any storage gap in advance. Clear contacts and staged responsibilities let the coordinator plan the move without relying on one person being available in both places.