

Customer Reviews & Testimonials | Fragile Removals

Canonical: <https://www.fragileremovals.com.au/testimonials/>

Details:

Read customer accounts of local and interstate moves, including comments on booking, communication, packing and delivery. These are individual experiences with their stated dates where available. Prices, timeframes, team names and offers mentioned in a review describe that customer's experience and are not current terms for a new booking.

Fragile Removals describes more than 20 years of experience, availability six days a week and after-hours support. Confirm current contact hours and the services available for your route. The archived review display showed an "Excellent" label and 531 reviews; those figures are historical display information, not a verified current rating or total. Use the linked review listing to check its current presentation.

Use reviews alongside a written service plan

Look for accounts involving a route, inventory or access situation relevant to your move. A review mentioning packing, reassembly, vehicle transport or free storage does not establish that those services are included in every booking. Confirm the actual scope through the quote form .

For the next decision, compare interstate services , storage options and insurance and cover . Keep the agreed inventory, service inclusions and timing with your booking documents. A customer's positive outcome is useful context, but it cannot guarantee the outcome of another move.

Customer reviews

Posted on Facebook

Sam Richwol

May 20, 2022

recommends

They were helpful and friendly when I contacted them, told me about the cost, rang me 30 minutes before arriving, were quick and efficient, handled my furniture with care and caused no damage, put on gloves when packing my artwork. What else can I say? Great job and I'd use them again.

Posted on Google

Michelle Ford

May 17, 2022

This company were so good to work with. The booking process was fantastic. The team turned up at the exact time they booked in (8:30am on the dot) and they were so conscientious and hard working and it was the easiest move I have had in decades. I will definitely use this company again and recommend them to everyone I know.

Amanda Bell

May 12, 2022

I would definitely recommend Fragile Removals to anyone wanting items, furniture, paintings etc transported interstate ...they were very reliable, extremely polite and efficient and very careful with all items.

Linton Dumesny

The guys are so polite and helpful nothing to much trouble

Rosie Noval

May 7, 2022

They were punctual, reliable, efficient and friendly. Would definitely recommend them to anyone.

Cameron Calzoni

excellent service everything was wrapped up in padding delivered with a few days notice careful recording and checking of inventory moved careful of floor friendly staff responsive to requests for inventory changes cheap

Chris Griffiths

April 27, 2022

The two guys from Fragile turned up early, worked very hard throughout the entire day, no complaining was made - and we had a lot of very heavy boxes to carry up stairs, and they were both very professional from start to end of the day. They also managed the space in the van extremely well to minimise the number of trips required, and handled all fragile boxes with care - there were no breakages. The return call and follow up to my initial enquiry for a quote was very quick, and the quote was made in a very clear and professional manner. I absolutely do not hesitate in recommending Fragile to anyone looking for a removal company. Great work guys!! Chris & Julie

Mark Dickson

April 26, 2022

Moving interstate can be stressful, however the team at Fragile Removals were great in stepping us through the process. Both the uplift team in Melbourne and the team unloading our goods at the new house in East Fremantle were fantastic and on time. Support from Peter, Adam and Jerome were excellent keeping us informed of the process at each stage. 10/10 for our interstate move!

Alison Visser

April 22, 2022

We recently used Fragile Removals to move house. From the moment I called to organise our move until the moment they finished, was nothing but professionalism. Max and Josh absolutely powered through all of it, respectfully looking after both our possessions and the surrounding walls etc in both homes. Nothing was too much trouble for them. We also couldn't believe how quick they were able to move us. Thank you to the whole team involved with this move. We will definitely be using you again when we return back to our new home!!

Posted on Trustindex

Tanya

April 19, 2022

Professional and reliable Furniture moved from Sydney to Perth. Professional service, extremely careful packaging, pick up and drop off. Very impressed with how the furniture and boxes are handled.

Will definitely recommend.

Jay Low

April 14, 2022

The boys were enthusiastic, thorough and helpful. Certainly made our move quick and efficient. The big couch lift up a few flights of stairs was a highlight! Recommend.

Geoff Campbell

April 13, 2022

Fantastic crew of young keen enthusiastic workers. Alessio organised the boys on short notice. 2 story house with some really awkward heavy stuff. Did a great job, neat and tidy everything wrapped that needed to be . 10 out of 10.

Adam Bryers

April 5, 2022

5 stars Fragile Removals and Storage. For somebody who has moved a number of times and used different companies I was really happy with the service provided. Very easy booking and lead up to the uplift of our belongings for the trip from Melbourne to Perth. Special thanks to the crack moving crew of Sean, Peter and Robert who were very polite and efficient with the actual uplift with some light hearted banter added in which took the edge off the stress around the move. What really struck me was the care that went in to wrapping individual items in protective covering and loading. We are still to receive our belongings on the other side however I've got no doubt all will be well. I recommend this company.

Rob Klemm

March 5, 2022

Easy organisation at a difficult time.

Millie Flegeltaub

March 1, 2022

Such reliable, quick working job. Was impressed by the care and service on all accounts from the phone service to the two great guys doing the move. Only thing I'd say is the estimate worksheet to figure out the size of the job was confusing. Other than that all good!

David Lau

February 28, 2022

The men were wonderful in terms of work planning, strategy and execution. Apart from that they were hard workers with a pleasant attitude.

Richard Jaunay

The removal team were very cheerful and took care with my move. Happy to recommend Sean and George.

Vickie Beames

February 20, 2022

Fragile removals were very efficient, friendly careful with furniture. They moved our furniture dismantled our beds and reassembled them which made the move easier for our family. We would recommend this company with our experience using them .

Ken Piaggio

February 19, 2022

I have used Fragile Removers twice. The 'uplift experience' both times was great. The organisation, the attention to detail and, especially, the teamwork, the customer focus, and courtesy, took away a lot of stress that can be experienced with these events. The pre uplift checking, clarification, problem solving and communication was timely and knowledgeable. All in all a better experience than I had hoped for. Well done

Samuel Spencer

February 16, 2022

I booked an interstate move with the guys at Fragile removals. Booking the move was easy, plenty of follow up calls from Peter to confirm. The uplift guys (Shaun, Danny and Matt) were great! Had a good chat and laugh, very careful with wrapping the goods and packing into the truck.

The guys that delivered the goods (Jherome, Oliver, Chris) were all great blokes, smashed out the unloading, very professional.

Thanks!

Andrew Malcolm

February 11, 2022

Easy service and great guys. Nothing was too hard for them

Anna Sar

February 8, 2022

Was very professional and on time

Margaret Harrington

Great a really fragile item delivered in the same condition as when it left the house. Thank you

Wesley Spencer

February 5, 2022

Very professional, Everything was wrapped and taken very good care of. Thanks

Samuel Wilson

February 3, 2022

great service and competitive price

Victoria Ariana

January 24, 2022

Fragile movers are a great company! They did my move seamlessly and easily for me, when I couldn't be there. Everything was very professional and punctual. Whenever I had any questions they were always answered promptly! I would definitely recommend this business! Thank you Fragile Movers :)

Erinn Jones

January 21, 2022

Really great service. Guys we're helpful and handled everything with care.

Darren Alford

very prompt with original enquiry, very competitive prices friendly and very thorough removalists took very good care when loading and unloading our items, sales team keep me informed from start to finish great job done by all

Yoni Paluch

January 14, 2022

Great company, easy to deal with and super quick with the move.

Alex Harvey

January 13, 2022

Readily available in early January when a lot of movers weren't. The movers themselves were very willing, helpful and professional for what was a bit of a complicated move.

Gourav Sharma

December 29, 2021

Booked fragile removals to move my entire house furniture from Perth to Melbourne, they provided me the best quote and furniture came over without any issues whatsoever. I would highly recommend them.

Booked them for a 2nd time and this time and boy they didn't disappoint this time either. I had same pleasant experience as last time, no fuss and quality work.

Maria Caruso

December 21, 2021

Definitely recommend Fragile removals they were hard working, professional and made the job less stressful. Thank you for all your hard work.

Lindsay Cohen

December 20, 2021

The team was super professional. They kept in contact with us the whole way through and everything arrived in perfect condition. We would definitely use Fragile Removals again.

Sangeeta Rajan

December 16, 2021

Without a doubt the best removalists we've ever used! They were on time, friendly, fast and efficient and moved all our items safely. We would definitely recommend Fragile Removals and especially Brandon and Derek, to our friends and family. Thanks guys for all your hard work.

Chris Galbraith

December 10, 2021

Cheerful guys who arrived on time and were careful with our belongings. It's all you want ■

Marion Gall

December 7, 2021

I was pleased with the whole operation from start to finish. Any queries I had, were handled politely and professionally. The company moved my gear within the timeframes they stated and it arrived without any damages. Couldn't have asked for better.

Pia Sharma

November 14, 2021

The service was amazing, staff was friendly and accommodating. I had my stuff moved from Perth to Melbourne. The furniture was covered in the sheets and handled well. Professionally done!! Would recommend them :)

Tom Higgins

November 12, 2021

They were just fantastic from the moment they arrived, they collected all the information and followed it to the letter. Worked super hard and super fast, highly recommend

Jason Ramsay

October 30, 2021

I had a great experience with the Fragile Team - highly professional, fast and efficient upon arrival. I will certainly call Fragile again when I need to move house again :)

Kerri Johnson

October 23, 2021

Rhiarna Thomas

October 22, 2021

Lots of care was taken with our belongings and the work was done efficiently. Lovely people to have in your home and to trust with your things.

Renee Thiedeman

October 21, 2021

I used Fragile based on a recommendation from a friend who had used them a few times. Their hourly rate was really competitive compares to other removalists and my dealings with Peter in the preparation phase were really easy. On move day, the three gents in the truck were friendly, professional, got all my belongings in the one truck load through careful packing, and got everything delivered safely.

Laura Lynch

October 20, 2021

Good service. Movers were professional and efficient at pick up, and very helpful at interstate location drop off. All items must have been well packed for travel, as they arrived intact! Very reasonably priced, and after a few well placed phone calls, items arrived in 15 days.

Rachel Skevington

October 19, 2021

Very friendly guys - efficient and professional. Would recommend

Emma Patterson

September 27, 2021

The guys were amazing! We had a complicated move with a LOT of stuff!! They were polite and friendly, super efficient and made every effort to get the job done! Shout out to Sean, Tim and Jason!! I definitely recommend!

Elfie Sela

September 24, 2021

Very professional service! reliable and fast, would most definitely use their excellent services again!

Ann Roberts

September 18, 2021

Great communication from the beginning. Driver kept me updated when small delay occurred. Delivered my dresser safely and removed other items to another address promptly. The two men (sorry forgot your names■) were helpful and friendly.

Oli Vera

September 11, 2021

We are so happy we used Fragile Removals. They made the process so easy for us. The guys were so quick and professional and really looked after our things. Couldn't fault them! Thanks again!

Kelly Jayne

September 10, 2021

Very friendly guys, professional, easy to talk to, treated everything with care, were prompt and HD great communication skills. Would recommend

Gavin Hands

September 8, 2021

These guys were prompt, professional and exceptionally good at their job. I will definitely use this company for any move I do in the future!

Matthew Rafter

September 4, 2021

Super professional guys and they did the job safely and efficiently. Would highly recommend to anyone regardless of the size of your move.

Kirsten Trott

The guys were really lovely, got the job done safely, efficiently and in good humour. Was almost sad to see them go. Highly recommend.

Wendy Rae

September 3, 2021

Fabulous, friendly guys. Couldn't believe how efficient they were packing the container. Would be happy to recommend them.

Jennifer Irene Prause

August 29, 2021

Fantastic service from start to finish. The two guys who moved us were great their knowledge and experience was unsurpassable. They all our stuff into truck we still can't believe it. Nothing was a problem to them. We thank you for looking after us so well. I would recommend Fragile Removalists to anyone. In future. Thank you.

Bill Fleming

August 18, 2021

Great service & friendly guys

Chris Goodwin

July 9, 2021

Very happy with Fragile. Did a great job, turned up on time, very efficient, very polite and helpful. Thoroughly recommend their services

Paul Dodds

July 1, 2021

The team at Fragile Removals were fantastic from the get go. Easy booking process, they turned up on time, worked out how to pack the most into the truck and got cracking right away. No slacking at all despite terrible weather and a ton of stuff to move. The boys were professional, friendly and really helpful for the 7 hours it took to pick up and drop off. Easily the best moving company I have used, will use them again.

Shine Wang

June 30, 2021

I do recommend this company for house moving because of the following reasons: ❶ Arrival on time in the early morning. ❷ Friendly and patient team. I have changed my mind a few times in where placing the furniture that caused their repeated work. The team was so patient to me and did a good job. ❸ Very cautious and careful on moving furniture which presenting high level of professionalism.

Mark Zundans

June 15, 2021

Have made a couple of interstate moves with Fragile Removals and thoroughly recommend. Reliable, friendly, and respond with any questions or queries.

Simon Jackson

June 12, 2021

Great team, very careful and really efficient. Very happy.

Chintan Parekh

June 9, 2021

I moved households from Brisbane to Perth. My requirement was 10 cubic meters. Trained professionals handled my stuff and they all were very careful while moving things around. Everything was packed in the truck using commercial packaging blankets. Received everything intact at Perth :)

Simon Hoyle

June 4, 2021

Exceptional service from start to finish. Facilitated my partners move from Swan Hill to Perth WA. The planning, communication and removalist team provided a faultless service. Cost of removal miles in front of competitors. And nothing damaged. I highly recommend the Melbourne team of Peter Aberle.

Vicki Chalmers

May 29, 2021

Everything from start to finish was excellent. No hidden costs.

Kelly Henderson

May 28, 2021

The most professional company I have ever used. Not one dent or missing items. I would highly recommend using their service.

Howard Lovell

May 26, 2021

Efficient cost effective part load delivery.

Barb Collard

May 17, 2021

The guys from fragile are fantastic- we have used them several times. On time, polite, helpful and work very hard. They are highly efficient and really looked after our furniture and endless boxes of stuff
Thanks guys really appreciate you at quite a stressful time. Love your work ■

James Watt

March 20, 2021

Our furniture was treated with great care. The Staff were friendly and had a positive attitude despite this being a challenging move. I have used Fragile before and would recommend them to anyone.

Sarrah Fighera

March 3, 2021

Fabulous, on time, fast and very friendly.

Roger Kelly

February 15, 2021

The boys were amazing. Seriously if you need a removalist get these guys. Nothing was an issue and they were professional and quick!!

Ambika Srinivasan

February 9, 2021

They helped me move from my home at Glen Waverley to Clayton. They were very professional, courteous, on time and excellent in making my move as painless as possible.

Harrison Bolt

February 1, 2021

Really helpful, easy going team of movers. Couldn't really fault this service! Thanks!

Sally Harrison

January 29, 2021

Nice people, accommodating and communicate well. Furniture is well taken care of

Nadia Fazli

January 28, 2021

Fast and efficient!! No damage to any goods. Definitely recommend.

Paul-Tracey Howard

January 26, 2021

Great move will be using them again when we move back in thx the guys were polite friendly and efficient thx again

Yesid Pineda Molina

January 21, 2021

I explored a few different options for an interstate removal (Melbourne-Perth) until somebody recommended Fragile Removals. Upon I uploaded my information I got an accurate (cubic metres) and affordable quote (almost half of the price compared to other providers). Peter managed my booking through the whole process, Ella answered some of my calls and solved my requests and questions and Adam in Perth arranged the delivery on time. Both crews in Melbourne and Perth carefully handled my goods, not even one scratch on my furniture! My car and motorbike were also picked up and delivered just on time. Thank you so much guys. Honestly, your service exceeded my expectations. I highly recommend Fragile Removals and without doubt I would hire them if required in the future.

Rosalyn Hunt

December 11, 2020

Have used fragile removals 4 or 5 times now and they have been excellent every time. They took great care with my plants which are extra special to me so very grateful for that. Thanks guys!

Adrienne Martin

December 9, 2020

Josh and the other man were so nice,courtesy,reassuring,well,mannered.I highly recommended using Fragile Removals.Yours Sincerely Adrienne

Matt & Catherine

December 7, 2020

Fragile Removals were fantastic with our local move! Jack and Jack were punctual, worked quickly and handled all our items with care. We had just done some renovations to the house and they were extremely respectful, navigating tight corners and making sure not to nick any of our freshly painted walls. Would definitely use them again and highly recommend!

Jill Atkinson

December 4, 2020

The 3 guys were brilliant working in 35c plus conditions. All of our property arrived safely. Absolutely, no scratches nor damage. Their attention to detail was impeccable. A fantastic job. This is the 3rd time I have used fragile removals and will refer them to my friends

Sam Cudmore

December 1, 2020

Wow, what a great experience! I was terrified to move a whole house for the first time, over 20yrs of stuff that had never been thrown away. The process was easy from first contact. The price - mid to higher range. But it was the boys that made it a great experience. Andy and Brodie were brilliant!!! I thought I was going to be stressed out of my mind but they manoeuvred everything effortlessly, not a knock at either end. They worked very quickly, taking no longer than necessary, therefore saving money and refused to take a break. Polite and courteous and they kept me calm, which isn't easy under such stressful circumstances. Look no further, there is no point. Just book Fragile!!! Thank you!

Tasneem Muskeen

Great service from booking to actual move. Friendly and efficient team. Thanks for job well done ■

Shelley Redwood

November 8, 2020

Definitely a 10/10 - the moving team were great. Friendly, efficient, careful with everything they moved. Office team were helpful and efficient too. I was very pleased and would definitely recommend them.

Garry Briscoe

October 22, 2020

Excellent service! Fragile were courteous and efficient. I can absolutely recommend them for interstate removals.

Jessica Crossland

October 19, 2020

Used to move house. Very helpful, patient and efficient removalists. Nothing was too much trouble. Excellent value for money. Would highly recommend.

Roula Najjar

October 17, 2020

Great care & great service

Cj Holden

The team were really responsive and helpful in communications. The service was really good. As I couldn't travel to Victoria, movers went into my storage locker (which was a bit of a mess having had to leave Melbourne very quickly before lockdown), packed it all up, and transported it. I chose them as they offered 8 weeks free storage, on top of a good price, but didn't end up needing it as they were able to deliver the day I got the keys to my new place in NSW. The movers who delivered, also helped place furniture and cleared away the packaging of the large pieces of furniture. Zero breakages or damage.

All in all, good service, good price, good time frame. Have recommend to a couple of people already.

Mehdi Khaleghian

October 15, 2020

I used the service to move my big household items to a new house some 20 minutes drive away

The movers were extra careful with my items. Wrapped everything professionally and were very careful and did not hit a single place

I am super happy with their service and their price which is reasonable

Chana Deutsch

Were very helpful and easy to deal with. Nothing was an issue. Were patient and careful.

Muhammad Asim Bilal

October 9, 2020

On the scale of 10; my feedback won't fit in! With attention to detail approach, I consider too many factors while someone provides service to me and especially when it's the interstate relocation, all can understand the anticipated delays, breakage, discourteous attitude after you book some removalist and pay off.

I owe Fragile Removalist at least this gratitude filled review, to express my and family's satisfaction from the services we were provided with

I have big social circle in Australia; regardless I myself move within Melbourne, Victoria or anywhere in Australia, be it myself or any of my social circle friend; I can't even think of going anywhere else.

Unbelievable to see not a single scratch, delay or discourtesy observation noted.... Simply awesome, fantastic and beyond expectations.

Fragile Removals would always be on my head whenever needed next time!

Keep it up the good work, guys!

Muhammad Asim (relocated from Canning Vale, WA 6155 to Reservoir, VIC 3073)

Mini Garratt-Davis

October 3, 2020

Fragile removals are reliable and trustworthy. It was wonderful knowing they were taking as much care of our belongings as we would.

Dan Dragon

Professional, efficient, punctual and friendly. Definitely recommend!

Andrew Young

October 2, 2020

The guys were amazing!! Made the move so easy and stress free.

Jen Brown

September 10, 2020

Absolutely fantastic! This is the second time we have used Fragile - the guys were polite, efficient, careful and worked well as a team. Our "garage to shed" move ended up being bigger than we expected, and the team was able to quickly send out an extra mover to help with the job. They moved items quickly, yet carefully, in a 3 story house with a steep driveway - they worked constantly over the 10hr move. Customer service was also fantastic, as we changed our needs a few times before moving, and they were very accommodating to our needs. They will be coming back again this week to move the "house to house" items and I feel confident that the move will go smoothly and we are in capable hands. Will use again!

Rosalie Grace

September 8, 2020

The two young men were a great help. Quick and careful. Nailed it and made our day so much easier. Would use again. Thanks boys!

Dale Smith

September 3, 2020

super helpful with single objects, well organised to work fast, super friendly, on time. they made moving flow nicely. ■

Sara Goldberg

August 31, 2020

The removalists were fast, professional and efficient. They were courteous throughout as were the customer service representatives I spoke with. I highly recommend.

Dani Traum

August 29, 2020

On a scale of 1-10 I'm giving One Million !!! OMG ... both the 2 guys who packed for us on Thursday and the 4 superstars who moved 20 years from one home to another in ONE DAY were extraordinary... they were respectful, careful, fast and funny !!! Will definitely recommend to anyone moving xxx Thank you for making such an emotional and stressful time (in the midst of Covid-19 stage 4 lockdown) so much easier Dani T

Will Threlfall

August 26, 2020

The fragile team were brilliant, super accommodating when booking/scheduling our move knowing that settlement of 2 homes on the same day would be tight. The team that came were brilliant, super friendly, well mannered and great with handling all our contents. Big thanks to Jack, Max and Olly!

Christina Beaumont

August 10, 2020

These guys moved my entire house so quickly and efficiently. I was so impressed with their hard work as I had a difficult move including very large items to get out and in of small spaces. Super friendly and advised on everything they saw and made sure i was aware. I would highly recommend and i wouldn't ever use anyone else if I moved again. 100% recommend

Julie Magoutas

August 5, 2020

Awesome service from Sean and his offsider

John Norris

July 30, 2020

Would recommend to anyone good value and professional

Monique Corrigan

July 27, 2020

Awesome fast professional and when I was in a state of flux, the guys were calm and methodical making it so much less stressful for me. ■■ thank you

Raj Uchila

July 23, 2020

Very happy with the service. Would use Fragile again if needed.

Kevin Stevens

July 15, 2020

Fragile Removals are a quality team, online and on the job. My boxes were treated with care and guitars were carefully wrapped to arrive unmarked in any way.

M & M

July 7, 2020

We have just had the absolute best experience with 3 of the guys from fragile removals for our house move today. They were very careful with our belongings, turned up on time (they were early actually!) and nothing was a hassle for them. Extremely helpful, personable and efficient. Far better than any other company we have ever used. I would 100% recommend to any friends and family that is looking for this type of service. ■■■■■■■■■■ Michelle & Mike

Jordan Delaney

June 29, 2020

Vy Poon

June 18, 2020

We recently moved from Sydney to Perth in the middle of Covid-19 and decided to choose Fragile Removals. We couldn't be happier with the professionalism and efficiency Fragile displayed. Not only were they competitive with their pricing (\$1,000 cheaper than another company that was recommended to us), but they made the stressful move from Sydney to Perth relatively stress free. The boys were punctual, polite, respectful and careful. Everything that hadn't been put into boxes were carefully wrapped (with no extra charge), and all our requests were happily dealt with in a timely manner. We were pleasantly surprised when three boys showed up to load the truck, and again when they delivered them back in Perth. With three sets of hands the process of loading and unloading couldn't be quicker. We must thank the boys at the Sydney end for working their butts off that day. They made sure our items were carefully handled and were there for close to eight hours with hardly a break. Nothing seemed too hard and it really put our mind at ease knowing our goods were in good hands. We were contacted shortly after reaching Perth to inform us of when our delivery was due. The communication and follow up was excellent. We couldn't be happier with the whole process. We're still unpacking, but so far nothing appears to be damaged. All fragile items arrived in perfect condition - so it's fitting the company would be called Fragile Removals! Head office was easy to deal with too. Thank you Fragile Removals for looking after us! We will use your company again without hesitation, and will refer you to everyone we know :)

Renee Wallis

June 12, 2020

Great service for our relocation from Perth to Melbourne. We would 100% use them again.

Michael Le Grange

June 4, 2020

I have moved a number of times. Never before have I experienced such a feeling of professionalism in a move, the team was fantastic, pleasant and went out of their way to take the stress of me and my wife, not a single item was damaged or scratched, they were quick and efficient, well dressed and mannered, this was a fantastic experience, I can highly recommend them

Ray Borrett

June 2, 2020

The guys that came were fast and efficient but more importantly careful. Great service. Highly recommended.

Dee Molloy

May 29, 2020

Chris and Kevin that moved us from our old home to our new home were fantastic. They took apart and remade all our furniture and put all the boxes in the right rooms. The communication was great and they were very friendly and helpful. Will be recommending to my friends and family!

Jo Haseler

May 28, 2020

We first used Fragile Removals & Storage 9 years ago, for two house moves and storage in between, found them great all round so returned to them again. One move to new temporary residence and one to storage absolutely no issues, the guys were professional, efficient, friendly and took great care with our possessions. Highly recommend this company, will be using them again in a couple of months.

Further customer comments

Fatima Al Hussein

The review widget attributes this entry to Google via Trustindex.

Excellent service everything was taken care of, nothing was broken or missing. Time frames were exact and delivery was great too. Perth to Melbourne

Meenal Prasad

We hired Fragile Removals for our move from Melbourne to Perth the team from both sides did a great job. They wrapped up everything well and made sure nothing was damaged. Delivered on time without any problems. Great communication, paperwork and team work both sides. We really appreciate their work.

Kristen Tomajka

We used Fragile Removals to move our stuff from Sydney to Perth and they were great! Super organised, easy to deal with, reliable and there was such an ease to communication. They were the best value for money we could find as well! Please make these guys your first choice! This review goes out to the guys at head office, Sydney and Perth, and the head office guys in Melbourne!

britt mueller

Great office staff and polite & hardworking removalists. This is the 4th time I've used them (3 x me, 1 x my mother) including my last move interstate. Recommend.

Waynos World

The 2 guys that came and loaded our house were very professional and courteous we were very happy with them and recommend them Wayne

Discuss your own move

Call 1800 500 584 or use the contact page to discuss the goods, route, dates and access for your booking. Ask for the applicable services and terms rather than relying on a historical review's price, timing or promotion.

Do the prices and offers mentioned in reviews apply to my move?

No. A review describes a customer's experience at a particular time and may refer to a different inventory, route, access arrangement or promotion. Its price or offer is not a quote for your move. Use the review to identify questions about the service—such as communication, packing or delivery coordination—then obtain a written estimate for your own details. Check the current offer conditions separately and compare the complete scope rather than expecting another customer's amount or inclusion to carry over automatically.

Are the displayed reviews a guarantee of the outcome of a new move?

No. Reviews are accounts of previous experiences, including the circumstances and expectations of those customers. Read the dates and the type of move, and consider both positive comments and any concerns rather than treating a rating or selected quotation as a guarantee. For your own booking, establish the crew or carrier arrangements, written scope, schedule, protection for goods and process for changes or concerns. Relevant reviews can inform those questions, but they do not replace an inventory-based quote or the agreed terms.

Which parts of a review are most useful when comparing removalists?

Look for details that resemble the work you need: a local or interstate route, packing assistance, difficult access, storage or business equipment. Comments about communication, preparation and handling can help you decide what to ask the provider. Separate those observations from personal preferences and historical prices, and check whether the reviewer describes the full process or only one stage. Then ask how the proposed service will handle your particular constraints, keeping the written answers alongside the quote.